



English summary report on Usage of information dissemination channels

General Information

In frame of the project called “Increasing Citizen’s Access to Information to Promote Transparency and Integrity in Mongolia” was developed a new public information dissemination channels such us information boards, SMS service, websites in the target 20 soums of 8 aimags

Made a request to National Data Center to get website domain name every suom and got www. ... gov.mn domain name with free of charge.

About mobigeter, ordered and got 20 units of Them from “Infocon” Co.ltd.

Organized 2 days training about working with mobigeter and website to IT workers of every suom and gave them a manual.

USAGE ON SMS SERVICE SYSTEM

_ The project launched an SMS-service system (mobigators Pro Open (equipment/device that allows sending text messages to the clients in database) for using mobile phones in all project target 20 soums and it was used somehow in all soums. Selected IT Company, Infocon., Ltd provided the SMS-service system to the target 20 soums using Centos, The local governments in cooperation with OTA team leader gathered the mobile phone numbers to be inserted into the clients’ database. The service allowed the local authorities, who always have problems reaching the herders travelling around, to send messages on weather, bagh and soum meetings, new decisions and information on other urgent matters.

Most active users of SMS service system are citizens from Kharkhorin soum of Uvurkhangai aimag, here registered 2010 citizens at total. However, in Tes soum of Uvs aimag registered only 34 citizens.

Total 15795 citizen received a message from the soum information officer in Khujirt soum of Uvurkhangai aimag and it was a maximum usage of SMS service system during the project implementation period. In Tolbo soum of Uvs aimag only 38 citizens received SMS message from a local authorities. And it was a lowest usage of this system. If compare all feedback message to SMS system, a most active service recipients are citizens of Zuungobi soum of Uvs aimag / by 3672 people / and most passive users are citizens of Ulaan Uul soum of Khuvsgul aimag / by only 3 people/. Basing on integrated results, the project concluded that, the usage of SMS service system are at high level in Khurjirt soum of Uvurkhangai aimag and it is at lowest level in Tes soum of Uvs aimag.

The common problems faced during the usage of SMS system that were fixed are:
Installed Centos program destroyed due to the arrangement of computer new format
User's Sim card blocked

Not fully used it's guiding handbook

The ways that overcome constraints are:

Reinstalled Centos programs on DVD and distributed it again to soums namely, Naran, Asgat soums of Sukhbaatar aimag, Kharkhorin, Khurjit soums of Uvurkhangai aimag, Buyant soum of Bayan Ulgii aimag.

Mr. Batpurev of IT Company, Infocon., Ltd provided the guidance on SMS-service system to all soums.



List of SMS software registration

No	Aimag	Soum	Mobile number of Mobigator	The number of mobile phone users data base	The number of sending messaging	Number replied messaging	Content
1	Sukhbaatar	Munkhkhaan	89163998	710	2840	12	Announcement on fire Livestock census Weather forecast Announcement on meeting
2		Asgat	86191002	120	42	7	On SMS system usage
3		Naran	89617007	450	620	42	Announcement on admin meeting Announcement on local Council meeting
4		Sukhbaatar	86128145	664	2224	23	Announcement on admin meeting Greetings The warnings
5	Uvurkhangai	Khujirt	86200188	1215	15795	11	Garbage fees Announcement on meeting
6		Kharkhorin	86327999	2010	4614	12	Notice on Racing Association meeting Livestock census
7	Bulgan	Orkhon	86128808	998	550	30	Prevention on fire Notice on admin meeting
8		Bugat	94332075	687	6217	36	Weather forecast Announcement on Fair Admin meeting Report on expert's work Current news Notice on tournament
9	Arkhangai	Ulziit	86139990	690	4200	8	Announcement on admin meeting Training on ID card Legal issues
10		Battsengel	86200506	71	81	10	On SMS system usage
11	khovd	Altai	86191001	69	42	6	On SMS system usage
12	Uvs	Zuungovi	95757234	476	9965	3672	Announcement The warning Notice on admin meeting
13		Tes	94210033	34	84	10	On SMS system usage
14	khuvsgul	Tsagaan-nuur	94673700	212	420	35	On public website at soum
15		Ulaan-Uul	95209273	310	320	3	On SMS system usage
16		Tsagaan-Uul	86133128	810	610	21	Governors greetings SMS service
17	Bayan-Ulgii	Buyant	89226635	230	690	21	Admin meeting Greetings
18		Tolbo	95756652	102	38	8	On SMS system usage
19		Ulaankhus	95756403	89	45	7	On SMS system usage
20		Bayan-Nuur	95756402	145	62	7	On SMS system usage
Total				10 092	49 459	3 981	

Public websites

The website design, SMS software development, and installation of the master copy to the soum computers were done by the ICT provider during the 2-day training. The project purchased 20 computers and produced a user-friendly manual on how to use and update the websites. Up to date all installed public websites in 20 target soums are working correctly. However, some target soums are facing problems due to lack of poor telecommunication infrastructure, namely, Alati soum of Khovd aimag, Tsagaannuur and Ulaan Uul soums of Khuvsgul aimag.

The website's data information not clarified yet in three target soums of Khuvsgul aimag, due to the reason, that the project trained IT specialists of these soums not replied to our queries until today's.

Also, we could not clarify a website's information data in Ulaahkhus soum of BayanUlgii aimag due to its web design update. Moreover, in accordance with newly adopted Law on Glass account, The Governors office of BayanUlgii aimag has started a new program to launch a websites in its all soums and in frame of this program project launched websites in two soums, namely Ullan Khus and Bayannuur were updated. Only website design was updated although a general content still remains.

The domain www.kharkhorum.mn of Kharkhorin soum of Uvurkhangai aimag are most informative website out of 20 project launched websites. Data entry to this website was at high level / 363 new data/. However, the public website of Tes soum of Uvs aimag has entered only 28 datas during life of project time. If we take into account the one serious concern related to this issue, that Tes soum do not have a internet connection, that data entry result seems to be best. IT specialist of this soum run its website only in that case, when he travelled to aimag center.

If compare all feedback message to SMS system, a most active service recipients are citizens of Zuungobi soum of Uvs aimag / by 3672 people / and most passive users are citizens of Ulaan Uul soum of Khuvsgul aimag / by only 3 people/.

Basing on integrated results, the project concluded that, the usage of SMS service system are at high level in Khurjirt soum of Uvurkhangai aimag and it is at lowest level in Tes soum of Uvs aimag.

If compare all websites by it's number of visitors, the public website of Kharkhorin soum of Uvurkhangai aimag are at higher level / total 10902 visitors/ and at lowest level by this criteria are Khujirt soum of Uvurkhangai aimag / here only 43 visitors/.

The common problems faced by running the public websites are:

The project trained IT specialists moved to another soums for example, it happened in Zuungobi soum of Uvs aimag, Tolbo soum of Bayan Ulgii aimag, Alati soum of Khovd aimag and Tsagaannuur, Ulaan Uul soums of Khuvsgul aimag.

User's sim card blocked

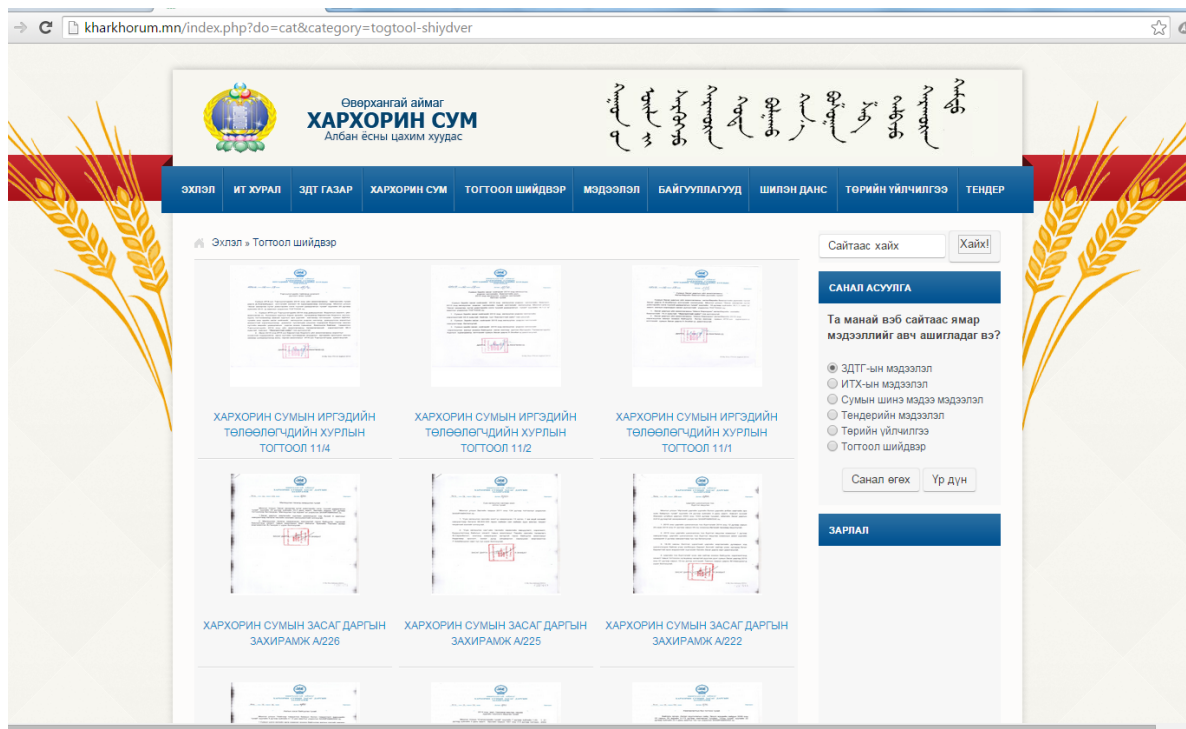
Lack of knowledge of new IT specialists

Not fully used it's guiding manual

The ways that overcome constraints are:

Given advice to the new IT specialists by phone according to it's manual

Mr. Batpurev of IT Company, Infocon., Ltd provided the guidance on SMS-service system to all soums. Some problems edited by using Team viewer program.



Websites

д/д	Aimag	Soum	Domain name	The number of people towards the outside	The number of news archives	functionality
1	Sukhbaatar	Munkhkhaan	www.monkhkhaan.su.gov.mn	83	62	Yes
2		Asgat	www.asgat.su.gov.mn	89	62	Yes
3		Naran	www.naran.su.gov.mn	91	46	Yes
4		Sukhbaatar	www.sukhbaatar.su.gov.mn	277	74	Yes
5	Uvurkhangai	Khujirt	www.khujirt.ov.gov.mn	43	158	Yes
6		Kharkhorin	www.kharkhorum.mn	10902	363	Yes
7	Bulgan	Orkhon	www.orkhon.bu.gov.mn	1574		Yes
8		Bugat	www.bugat.bu.gov.mn	77	51	Yes
9	Arkhangai	Ulziit	www.olziit.ar.gov.mn	129	35	Yes
10		Battsengel	www.battsengel.ar.gov.mn	151	52	Yes
11	khovd	Altai	www.altai.kho.gov.mn	71	46	Yes
12	uvs	Zuungovi	www.zuungovi.uv.gov.mn	396	51	Yes
13		Tes	www.tes.uv.gov.mn	486	28	Yes
14	khuvsgul	Tsagaan-nuur	www.tsagaannuur.khs.gov.mn	*	*	Yes
15		Ulaan-Uul	www.ulaan-uul.khs.gov.mn	*	*	Yes
16		Tsagaan-Uul	www.tsagaan-uul.khs.gov.mn	*	*	Yes
17	Bayan-Ulgii	Buyant	www.buyant.bo.gov.mn	161	61	Yes
18		Tolbo	www.tolbo.bo.gov.mn	291	52	Yes
19		Ulaankhus	www.ulaankhus.bo.gov.mn	*	*	Yes
20		Bayan-Nuur	www.bayannuur.bo.gov.mn	257	*	Yes
Total				15 078	1 141	